

# CITY OF NEWPORT NEWS



McKINLEY L. PRICE, DDS  
MAYOR

August 21, 2012

Mr. Ron Williams  
Street Repair Division  
Department of Public Works  
City of Newport News  
513 Oyster Point Road  
Newport News, Virginia 23606

Dear Mr. Williams:

It is always a pleasure to receive complimentary letters from our citizens identifying the professional conduct and outstanding performance of a City employee. The enclosed letter from Mr. and Mrs. Thompson commends your team on the work completed in their neighborhood.

I appreciate your willingness to go above and beyond your duties to ensure that citizens of this City are satisfied with the services we provide. It is reassuring to me to know that you are out in the City being good ambassadors for those of us who are not able to interact with our citizens on a daily basis. Mr. and Mrs. Thompson also noted that not only were you knowledgeable in your skills but also "enthusiastic and caring." This is truly a compliment to you and your team, and shows that you are committed to the community in which you serve.

May what you say and do, continue to uplift the City of Newport News.

Very truly yours,

A handwritten signature in black ink, appearing to read "MLP", is written over the typed name of the Mayor.

McKinley L. Price, DDS  
Mayor

cc: City Manager  
Director, Department of Public Works  
Administrator, Street Maintenance Division

The Honorable McKinley Price 16 August 2012  
2400 Washington Avenue,  
Newport News, Virginia 23601

Dear Mayor Price,

I am writing to express my appreciation to members of the street repair crew who made several repairs to the street in front of our home the week of 15 August 2012.

We would like to thank the following workers for the good work they are doing for our community and the city of Newport News:

DEAN BENDER

BRIAN BART

ALFORD LOFLAND

MARK MINTON

MIKE RHODES

RECEIVED

AUG 20 2012

OFFICE OF THE  
MAYOR

# CITY OF NEWPORT NEWS



McKINLEY L. PRICE, DDS  
MAYOR

August 21, 2012

Mr. and Mrs. Wilbert Thompson  
15 Indigo Dam Rd  
Newport News, Virginia 23606

Dear Mr. and Mrs. Thompson:

Thank you for your thoughtful letter regarding the professionalism, and outstanding performance provided by the Newport News Department of Public Works Street Repair team of Mr. Bender, Mr. Hart, Mr. Lofland, Mr. Minton, Mr. Rhodes, Mr. Spivey, Mr. Willard, and Mr. Williams while working on the street in front of your home. It always pleases me to know when the employees of the City go above and beyond the call of duty to provide excellent service to our citizens. I appreciate that you have, once again, taken the time to compliment City employees.

I have attached a copy of the letters I have written to the team. The letters have been forwarded to the Department Director for presentation at a Department wide meeting.

Very truly yours,

A handwritten signature in dark ink, appearing to read 'MLP', is written over the typed name of the Mayor.

McKinley L. Price, DDS  
Mayor



## City of Hampton

September 4, 2012

Deborah McHugh  
New Horizons Regional Education Centers  
520 Butler Farm Road  
Hampton, Virginia 23666-1500

Dear Mrs. McHugh;

I am writing in reference to a cadet from the Public Works Academy intern program through New Horizons. Our solid waste division was extremely fortunate to have Andrew Brown do his internship with us over the summer. We were quite impressed with this young man and wanted you, and him, to know how much we enjoyed his time with us.

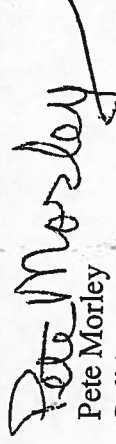
Andrew exhibited everything that is good about today's young people and he fit in with our folk's right from the beginning. He was on time every day, is a quick learner, has a wonderful personality and sense of humor, he never turned down any assigned duty, never complained about a tough job, and Andrew always gave 100% to any assignment.

He learned to operate a semi-automated refuse truck; he operated a knuckle boom collection vehicle; he crushed tires on rims for us; he assembled new refuse and recycling containers, and he broke down old containers for our newly implemented recycling program. Every time he was assigned a new task Andrew dove right in and succeeded.

Along the way I think he learned a lot about solid waste collections, customers and customer service, working in a team environment, working in all types of weather, and, most importantly, the value of staying in school to get a good education!

As you can tell we were very impressed with Andrew and would welcome him back on the solid waste team at any point in the future. He is a credit to his parents, New Horizons, and the Hampton City School system. Thanks so very much for sharing him with us for the summer.

Sincerely,

  
Pete Morley  
Solid Waste Superintendent

cc: Andrew Brown

DEPARTMENT OF PUBLIC WORKS (757) 727-8311 FAX (757) 726-2827  
SOLID WASTE MANAGEMENT  
419 N. ARMISTEAD AVENUE, HAMPTON, VIRGINIA 23669

*"Oldest Continuous English Speaking in America - 1610"*